



MetLife

Pet Insurance



How It Works



1 Adopter takes pet to the vet

They can visit any licensed vet, emergency clinic or specialist in the U.S. There's no network of providers to worry about.

2 They send the claim to MetLife

The adopter pays their pet's vet bill and sends MetLife the claim along with vet records and invoice from the visit.

3 Adopter gets money back quickly

MetLife will follow up with their vet for any missing info. Claims are typically processed in less than 2 weeks.

NEW!

Questions You Can Answer

What is this?

This is a special offer for pet insurance. Pet insurance helps you cover future medical costs for your new pet. The screen shows you what your monthly cost would be. By adding this to your cart in your adoption checkout, you will be purchasing a new policy.

Does it cover [fill in the blank]?

See the next page for all the things that are covered.

Discounts for staff & volunteers!



Your staff and volunteers are eligible for a 10% animal welfare discount! Call (855) 693-1497 to sign up for a policy, and make sure to let them know that you work for an organization that uses Shelterluv.

Good for the Shelter

Fewer Abandoned Pets

Real data shows that coverage **reduced returns by 40%**! Instead of an adopter returning their new cat because of a URI within the first few days, they can go to the vet and get that cost reimbursed!



Good for the Adopter

No Waiting Period!

Pet insurance typically has a 14-30 day waiting period before a claim can be filed, but—as a special offer to adopters—their **policy will go into effect the night of purchase!**



SHELTERLUV